

PROFILE OF BBS LIMITED NOMINEE DIRECTOR MRS. ELAINA GONSALVES

Mrs. Elaina Gonsalves ("Mrs. Gonsalves") retired in May 2020 as Deputy Secretary for Financial Policy in the Ministry of Finance and Economic Development of the Republic of Botswana. In the role, she was responsible for, amongst others supervision of the Insurance & Pension section; the Finance & Banking section and the Tax Policy section. Her role also included drafting of insurance, pension and capital markets legislation.

Mrs. Gonsalves holds an Executive Master of Business Administration degree, Bachelor of Science degree, Post Graduate Diploma in Education and is a Fellow of the Chartered Institute of Insurers of the United Kingdom.

Amongst her other previous roles, Mrs. Gonsalves worked as Chief Executive Officer and Corporate Secretary of Insurance College of Jamaica and Group Planning/Manager for UGI Group Limited, one of the largest non-life insurers in Jamaica. Following her retirement from the service of the Government of the Republic of Botswana, Ms. Gonsalves is the Executive Director of Congruence Holdings which specialises in the formulation of policy, compilation of implementation manuals and training in the following specialisations: Insurance Claims Settlement/Handling; Investigation and Adjudication Compliance and Regulatory requirements (Operational, Anti-money Laundering Statutory Returns and Licensing) – Financial Sector, including Insurance and Pension sectors.